

EVERLIFE (SWINDON) - PRIVATE CHARGES SCHEDULE			
Effective Date	07/04/2025		
DIRECT DEBIT PRICES	Hour	3/4 Hour	1/2 Hour
Mon-Fri (7am - 7pm)	£ 32.24	£ 29.04	£ 24.84
All other Times	£ 37.20	£ 33.50	£ 28.66
			9 Hours
Waking Night			£334.80
Sleep-In			£290.16
STANDARD PRICES	Hour	3/4 Hour	1/2 Hour
Mon-Fri (7am - 7pm)	£ 33.20	£ 29.90	£ 25.57
All other Times	£ 38.32	£ 34.50	£ 29.53
			9 Hours
Waking Night			£344.88
Sleep-In			£298.80
• Bank Holidays are charged at 'All other times' rate. • A Sleep-In becomes a Waking Night on the second disturbance. • Mileage is charged at £0.55 pence per mile for shopping, social visits etc. • A one off charge of £100 will be made for any temporary package (4 weeks or less) in addition to the above charges. This fee is non refundable. • Direct Debit prices are applied to the next invoice following receipt of a correctly completed bank mandate. If the Direct Debit is cancelled at any time, the non Direct Debit prices will be applied to all subsequent invoices until a new correctly completed bank mandate is received. • If you cancel any visits that are normally scheduled each week, you will still be charged for these visits regardless of any notice given - these visits will be preceded by the word "Retainer" when invoiced. The retainer payment will not apply to Bank Holidays unless you give us less than 48 hours notice to cancel. If you would like to cancel your care for longer periods, you can pay the retainer to retain your visit times or you can cancel your care visits. If you cancel your care visits permanently, we require 7 days notice to cancel. We cannot guarantee that we would be able to restart your visits at a later date due to your visit times being allocated to another customer.			
LIVE-IN CARE			
• Long term (4 weeks+) - between £1,370 - £1,600 per week. • Spousal support (living at the same address in the same dwelling, dependent on need) - additional £100 per week. • Carer food budget if not eating with customer - additional £45 per week (negotiable). • Short term (less than or equal to 4 weeks) - between £1,470 - £1,750 per week. • If you require us to provide cover for live-in carer breaks, this will be charged at £ per hour. This is a flat rate and applies Monday to Sunday and 8 Bank Holidays.			
LIVE-IN CARE CHARGING CONSIDERATIONS			
• The above prices allow up to 1 nightly disturbance for occasional assistance toileting or for re-assurance. • There are no additional charges for weekends or 8 bank holidays. • We require 2 weeks notice to cancel a live-in package. • If a live in package is suspended, the weekly charge will reduce by 50% for the first 2 weeks and then subsequent weeks are charged at 25%. If the live-in package is cancelled within 6 weeks of suspension, the cancellation fee will be no more than 2 weeks charges. If cancelled after 6 weeks, no cancellation charges will apply and the package will end on the date of cancellation. • Live-in care is invoiced weekly on a Monday in arrears and collected by Direct Debit on the Friday of the same week. Invoices can be sent electronically or by post.			