

Client Rate Card 2025

Service Type (per hour)	Weekdays (7am – 7pm)	Weekends/ Weekdays (7pm - 7am)	Bank/Public Holidays	Enhanced Holidays (Christmas/New Year)
Personal Care / Companionship (* under 1 hour)	£37 / £32*	£39.95 / £35.20*	£55.50 / £48*	£74 / £64*
Companionship Block Hours (min. 3 hours)	£32	£35	£48	£64
Complex Care	£48	£52	£62.40	£96
Overnight: Sleeping	£40	£42	£60	£80
Overnight: Waking Watch	£44	£46	£66	£88
Live-in Care (7-days block) <small>Note: *increased rates for live-in care apply only to days which fall on a Bank/Public Holiday, not for the whole week</small>				
➤ Medium complexity	£1,950	-	*1.5x	*2.0x
➤ High complexity / couples	£2,250	-	*1.5x	*2.0x
Errand Mileage	£0.65 / mile	£0.65 / mile	£0.65 / mile	£0.65 / mile

Our Differences:

- No stranger policy (**free** Carer-to-Client introductions before care begins)
- Discreet service (*no uniforms*)
- We cover rural Medway and border areas (*minimum 3-hour block*)
- Preferred minimum call time in Medway: 1 hour
- CQC rated GOOD (*rated OUTSTANDING for responsiveness*)
- Ranked number 1 in Medway (www.homecare.co.uk)

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www.rightathome.co.uk/medway

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