

Craven Home Care

23 Victoria Road
EARBY Lancs BB18 6UN
07976 320494
25/03/2025

COST INCREASES APRIL 2025

I am writing to let you know that sadly we will need to increase our charges as from Monday 7th APRIL 2025.

As you will be aware the National Minimum Wage will be increasing, a positive step for the care profession, however this does create an impact. We do want to ensure we can pay our staff a competitive working wage, and we want to ensure we encourage our current staff to remain working with us and providing excellent quality support. ALSO, the increase on employers' National insurance will have a significant impact on our costs and viability, unfortunately requiring cost increases above what we would have envisaged.

Our charges will be as follows:

30 Minutes £14.00

45 Minutes £19.00

1 Hour £24.50

Mileage Rates 32p per mile (Client's mileage when supported to go out with staff)

As a company we do not reduce visits to enable staff to have travel time, we also offer a flat rate which does not increase at weekends or Bank Holidays.

We believe our prices are still very competitive compared to other local providers. From our own market research, we are between £5-£10 plus, per hour below competitive companies. We also continue to offer shorter visits of 30 mins/45 mins.

As you will be aware we invoice in arrears.

Cath Mawdsley
Craven Home Care Registered Manager/Owner