



Support Health And Wellbeing Limited
Sunderland Software Centre, Office Suite F20,
Tavistock Place, Sunderland, SR1 1PB
Tel: 0191 710 2533
Email: info@shwcareservices.co.uk

Price Increase Notice

Firstly, we would like to thank you for partnering with us throughout the years and allowing us to serve you and your families, by providing Domiciliary Care services. While we have had price increases throughout the years, for materials that we use each day such as gloves, aprons, face masks and alcohol gel only to mention a few, we did not want to increase the price to our clients. It has been announced by the Government that as of the 1st of April 2025, the national minimum wage will be increasing, hence our Care's salaries will be increasing too.

Unfortunately, we have been forced to increase our prices to our clients too. The new prices are as follows:

New hourly rate Monday – Friday	- £25/hr
New Hourly rate Saturday, Sunday and Bank-holidays	- £28/hr
Live-in care support	- £1250 per week

We will continue to work with all our partners to help minimize price increases to our clients. If you need to discuss this further, or if you need further clarifications, please do not hesitate to contact me.

Yours Sincerely

Tendayi Nyatsambo

Registered Manager

BSc Specialist Community Public Health Nurse(SCPHN)

Support Health and Wellbeing Ltd

Sunderland Software Centre

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CARE SERVICES

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