

Visiting Care Fee Schedule

Rates effective from 1st April 2025



We understand that choosing care is a deeply personal decision and we want to ensure transparency in our pricing so you can plan with confidence. Below is a breakdown of our fees for visiting care.

Bank Holidays

All Bank Holidays, Christmas Eve and New Year's Eve will be charged at double the prevailing Weekday rate. Where the 25th and/or 26th December or 1st January falls on a weekend, these days will also be charged at Public Bank Holiday rates.

Travelling expenses

If a Care Worker uses their own vehicle on your behalf (even if you are not present) a mileage charge of 45p per mile will apply.

Additional carer costs

If you require a Sleeping Night service, you will need to provide a separate bedroom, a suitable bed, clean bedding and the use of a bathroom.

Invoicing and other fees

Invoices are sent by email fortnightly and payment is required via Direct Debit. If you prefer a paper invoice then a £5 charge per invoice will apply.

- **Deposit:** A refundable sum equivalent to 4 weeks' fees as calculated in accordance with your Care Plan and the Fee Schedule.
- **Service Suspension Fee:** If care services are temporarily suspended, 25% of the agreed care rate will be charged to retain the service as long as 7 days' notice is given.
- **Permanent Engagement / Introduction Fee:** If you introduce a Care Worker to another employer (and they leave our employment) or hire a Care Worker directly without request or 6-months' notice then a one-off fee of £8,000 is payable.

Visiting care

Fees are calculated per visit based on the duration set out in your individual Care Plan.

Day rates (7am-10pm)	Weekdays	Weekends
30 minute visit	£26.00	£28.75
45 minute visit	£31.50	£34.75
1-2 hours (charged per 15 min increments)	£37.00 ph	£40.75 ph
2 hours or longer (charged per 15 min increments)	£35.00 ph	£38.75 ph

Overnight care

We offer two levels of overnight support, both available from **10pm to 7am**, to suit different needs:

- **Sleeping Night:** A Care Worker sleeps in your home and is immediately available to help if needed. This is ideal for those who are unlikely to require more than occasional or only very brief assistance at night.
- **Waking Night:** A Care Worker remains awake throughout the night to provide continuous assistance, ensuring immediate help whenever required. This is ideal for those needing frequent support throughout the night or extra peace of mind.

Please note that if a Sleeping Night Care Worker is woken more than once or for a total of more than 30 minutes, the service will be charged as a Waking Night.

If additional care is required before **10pm or after 7am**, this can be arranged at standard daytime rates (as above).

Overnight (10pm-7am)	Weekdays	Weekends
Sleeping Night (per hour)	£26.00	£29.00
Waking Night (per hour)	£33.00	£36.00



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