



Private Client Rate Sheet

Clear, flexible care at home - tailored around your needs and agreed care plan

Effective from: May 2026	Minimum private visit: 1 hour	Assessment: Required before care starts
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Visiting Home Care

Care Service	Rate	What this covers
Standard Home Care Visits	£32 per hour	Personal care, medication prompts, meal preparation, companionship, light domestic support and agreed care tasks.
Evening / Weekend Visits	£34 per hour	Saturday, Sunday and evening visits where enhanced rota cover is required.
Bank Holiday Visits	£64 per hour	Charged at double time, including Christmas Day, New Year's Day and public bank holidays.
2:1 Care	From £64 per hour	Where two carers are required for safe moving and handling or assessed care needs.

Overnight Care

Overnight Option	Rate	Best suited for
Sleeping Night	£210 per night	Reassurance overnight. Carer sleeps but can be woken up to twice for support.
Night Sitting	£240 per night	Periodic checks, reassurance, toileting support or light assistance during the night.
Waking Night	£260 per night	An awake carer remains available throughout the night for clients with higher overnight needs.

Live-In Care and 24-Hour Care

Package	Rate	Details
Standard Live-In Care	£1,675 per week	Full-time presence in the home, companionship, daily routine support and agreed personal care tasks.
Enhanced Live-In Care	£1,875 per week	For higher levels of supervision, dementia support, increased family reporting or more complex daily routines.
Complex Live-In Care	From £2,100 per week	For palliative care, high dependency needs, complex risk or specialist matching. Quoted after assessment.
24-Hour Shift-Based Care	From £768 per day (£5,376 per week)	Continuous cover across day and night. This is different from live-in care and is quoted after assessment.

Client Notes and Terms

These notes help families understand how care is arranged, charged and reviewed.

Important distinction: Live-in care provides a carer living in the home with agreed rest breaks and suitable sleeping arrangements. True 24-hour care means continuous staffed support and is priced separately after assessment.

Area	Client Information
Minimum Visit	The minimum visit duration for private clients is 1 hour.
Assessment	All care packages are subject to an initial assessment and risk assessment. The final rate may vary depending on assessed needs, location, complexity and staffing requirements.
Mileage / Travel with Client	Where carers are required to use their car or public transport as part of the agreed care plan, mileage is charged at £0.55 per mile or actual public transport cost.
Live-In Care Requirements	The client provides a private furnished bedroom for the live-in carer, access to bathroom and kitchen facilities, and suitable arrangements for meals/food.
Invoices and Payment	Invoices are usually issued weekly and are payable within 7 days of receipt by bank transfer unless otherwise agreed.
Cancellations - Visiting Care	More than 48 hours notice: no charge. Less than 48 hours notice: full charge applies.
Cancellations - Live-In Care	A minimum of 7 days notice is required. Less than 7 days notice may result in the full daily rate being charged.
Bank Holidays	Bank holidays and public holidays are charged at double time.
Reviews	Care plans and charges may be reviewed if care needs change, if additional hours are requested, or if risks/complexity increase.

How to Start Care

1. Contact us Call or email to discuss your needs.	2. Assessment We visit and agree the care plan.	3. Care starts We match carers and begin support.
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To discuss care for yourself or a loved one:

Call: 01432 508 179 | Email: info@joghidehomecare.co.uk
 Out of hours: 07447 818 279 | www.joghidehomecare.co.uk

This rate sheet is for private clients and is provided as a guide. The final quotation will be confirmed in writing following assessment and agreement of the care plan.