

Private customer charge rates

Effective date: 13/04/2026 Status: Active

Rate type	Care type	Days	Times	Rate (£)
Regular	Default	Monday–Sunday	All day	£26.00 per hour
Regular	Personal care	Monday–Sunday	08:00–09:00	£28.00 per hour
Regular	Personal care	Monday–Sunday	08:00–09:00	£26.00 per hour
Public holiday	Personal care	Bank Holiday	All day	£42.00 per hour
Regular	Sleeping night	Monday–Sunday	22:00–07:00	£120.00 flat
Council	—	—	—	£21.50–£22.50 per hour

Council Rates: £21.50–£22.50 per hour.

Source details: Private customer charge rates. Version shown as active from 13/04/2026. The original information also references a cancellation policy and version/edit controls.