



Providing Safe, Structured and Person-Centred Care in the comfort of your home

PRICING STRUCTURE

Fego Care Solutions Ltd has a transparent and fair pricing policy.

The model is designed to:

- Ensure safe and high-quality care
- Support sustainable operations

All services are billed according to visit duration, complexity and scheduling requirements.

Standard Personal Care Pricing

Weekday daytime visits (Monday to Friday, 07:00 to 19:00)

Visit Length	Cost
30 minutes	£16.50
45 minutes	£22.30
60 minutes (1 hour)	£27.40
2 hours	£52.00
2 hours plus	£27.40 per hour
Live-in Home Care (Weekly)	£1,131.32

Standard personal care includes:

- Support with washing, dressing and grooming
- Bathing and personal hygiene care
- Toileting and continence support
- Meal preparation and hydration support
- Medication administration
- Mobility and transfers

This rate applies unless assessed care needs require **enhanced support**.



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Enhanced or Complex Care

Complex care applies where an individual requires specialist support due to:

- Dementia or cognitive impairment
- Significant physical disability
- Multiple comorbidities
- High-risk behaviours
- Intensive supervision requirements

To reflect additional planning, clinical oversight and training needs, an uplift is applied.

Complex care weekday rate

Visit Length	Cost
30 minutes	£18.50
45 minutes	£24.80
60 minutes (1 hour)	£29.90

(pro rata based on complex hourly rate of £29.90)

The uplift supports:

- Enhanced risk management
- Multidisciplinary coordination
- Specialist staff training and supervision
- More detailed care planning and review

Evenings, Weekends and Bank Holidays

To support continuity of care during unsocial hours and periods of high demand, the following supplements apply:

- Evenings and weekends: **core rate plus £2 per hour**
- Bank holidays: **core rate plus fifty per cent**

Examples:

- Standard evening rate: **£29. 40 per hour**



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- Complex evening rate: **£31.90 per hour**
- Standard bank holiday rate: **£41.10 per hour**

These supplements reflect:

- Workforce retention
- Scheduling complexity
- Service demand pressures

7.2.4 Night Care Services

Night care is charged hourly and delivered either as a **sleeping night** or a **waking night**.

Rate Type	Cost
Sleeping night	£22.40 per hour
Waking night	£28.40 per hour

Definitions:

- Sleeping night: worker can rest but must respond to needs.
- Waking night: worker remains awake, vigilant and responsive throughout the shift.

If a sleeping night requires frequent interventions, it may be upgraded following review.

7.2.5 Fifteen-Minute Billing Arrangements

To provide flexibility and accountability, all visits are billed in **fifteen-minute units**, with a **minimum charge equivalent to thirty minutes** per visit.

This aligns with Hertfordshire County Council's approach and supports:

- Tailored scheduling
- Accurate billing
- Fair pricing across visits lengths