

### What's Included in Our Weekly Fees

We aim to be as transparent and supportive as possible when it comes to pricing. Our weekly fees are designed to cover everything your loved one needs for their day-to-day care and comfort. This includes:

- All meals, drinks, and snacks
- Heating, lighting, and laundry services
- Daily activities and entertainment within the home
- Personal care and support
- Medication management
- Activities

### What's Not Included

Toiletries and outings are not included in the weekly fee. We do our best to subsidise trips and external activities to keep them as affordable and meaningful as possible.

### Additional chargeable services include:

- Chiropody
- Hairdressing
- External outings and trips
- Hospital appointments (beyond the first two hours of an emergency visit, which is provided free of charge)

We always strive to keep additional costs to a minimum and will discuss any optional extras with you in advance. Our goal is to ensure each resident receives excellent care while supporting families in planning confidently and clearly.