

Fee information, from April 2024

Our care homes accept:

- local authority funded residents,
- self-funded residents and
- residents who receive a contribution towards their fees.

These contributions towards fees come from Continuing Health Care (CHC) or Funded Nursing Care (FNC) schemes.

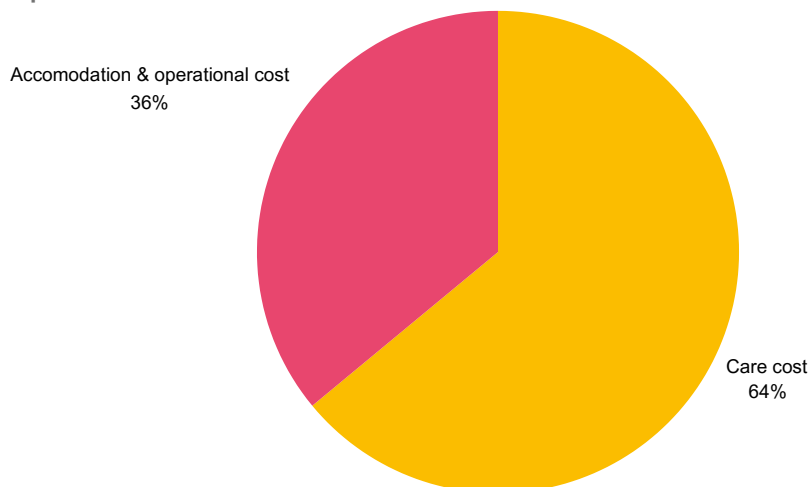
Understanding how to fund your care can seem daunting, but our staff are always here to help and guide you.

Please also read our **‘Funding your care’** information.



What is the BCOP average weekly fee?

Our average gross weekly fee from April 2024 is £1,497. The exact amount depends on the type of care you need and the specific room you’re offered (because room sizes and outlook vary). Our fee is calculated to include both care costs, accomodation and operational costs.



We review our fees every year and they increase broadly in line with the National Living Wage, inflation and other associated costs. Fee reviews exclude CHC / FNC payments which are set and awarded to individual residents after assessment(s) by the NHS.

What is included in the BCOP weekly fee?

Daily living

- All necessary personal care from healthcare assistants over a 24 hour period
- Registered Nurse care input
- Your own en-suite bedroom, which is fitted with
 - a single bed
 - a wardrobe
 - a lockable cabinet or safe
 - easy chair
 - vanity chair, dressing table and mirror
 - carpets and curtains
- En-suite bathroom, which has a non-slip floor and is fitted with
 - shower with a seat
 - hand washbasin
 - vanity unit
 - electrical and shaving sockets
 - a nurse call system
- All menu meals and drinks
- Laundry service
- Daily housekeeping service

Entertainment and communications

- A daily activity program, for example arts & craft, music & movement, film showings and entertainers, for you to join if you wish
- Animal assisted therapy
- TV aerial point in your room
- Access to the home's wi-fi

Additional therapies and services

- Access to state-provided health and social care such as speech and language therapy, optician, dentist and chiropodist (please note that there may be a waiting list for these)

Repairs and maintenance

General repairs and maintenance to your bedroom, en-suite and communal areas of the building.

What's *not* included in the BCOP weekly fee?

Daily living

- Complex care needs or additional one-to-one services which would be chargeable on a Costed Care Plan Model
- Personally preferred meals or drinks may incur additional charges
- Laundry, if specialist dry cleaning is necessary for some clothes
- Sundries such as personal toiletries

Entertainment and communications

- Individual telephone connection, telephone handset and individual call charges
- Newspapers and magazines
- Subscriptions to digital TV channels such as Sky / Virgin / Netflix / BritBox
- Day trips and themed evening suppers such as Valentine's Day

Additional therapies and services

- Private physiotherapy
- Private chiropody
- Cost of spectacles
- Community dental charges for orthodontics such as bridges, plates or dentures
- Hairdressing - our hairdressers usually visit twice a week
- Escorts to any outpatients appointments by a member of staff, rather than a family member or representative. Please talk to your home manager if your family or friends are unable to accompany you.
 - You'll be charged by the quarter hour at the hourly rate of that particular member of staff for the time you are away from the home. This hourly rate depends upon the grade of the staff member going with you i.e. whether they are a Registered Nurse or Healthcare Assistant.
 - There will also be the cost of any non-NHS transport (either a taxi or BCOP transport) to get you and your escort to and from the appointment.

Please note

The weekly fee will remain chargeable after death until the resident's belongings have been removed from their room, up to a maximum of 7 days and then will be moved by the staff and stored for a further 7 days.

You'll find further information within the Terms and Conditions of residency.