

We know that choosing care is a personal and important decision. To help you plan with clarity and confidence, we've provided a transparent breakdown of our visiting care rates below.

Daytime Visiting Care

Day hours (8am - 7pm)	Hourly Rate
Weekday	£ 31.90
Weekend	£ 35.21

Antisocial Hours

Calls starting before 8am and from 7pm	Hourly Rate
Weekday	£ 33.94
Weekend	£ 35.21

Overnight Care

Overnight Care Options (10pm–7am):

- **Sleeping Night:** A Care Assistant sleeps at your home and is available if needed. Best for minimal overnight support.
- **Waking Night:** A Care Assistant stays awake to provide ongoing assistance. Ideal for frequent or continuous care needs.

Note:

If a Sleeping Night involves more than two wake-ups or over 30 minutes of support, it will be charged as a Waking Night.

Night hours (10pm - 7am)	Sleeping Night	Waking Night
Weekday Total charges	£ 224.77	£ 274.15
Weekend Total charges	£ 243.29	£ 299.10

Bank Holidays

All Bank Holidays, Christmas Eve, and New Year's Eve are charged at double the standard weekday rate. If the 25th or 26th of December or the 1st of January falls on a weekend, Public Holiday rates will still apply.

Travel Expenses

If a Care Assistant uses their own vehicle to run errands or attend appointments on your behalf (even if you are not travelling with them) a mileage charge of 59p per mile will apply.

Invoicing and Other Fees

- **Invoices:** Are issued weekly and sent via email and should be paid via Standing Order.
- **Payment:** Should be set up by you or your representative and made on the Monday following care provision.
- **Postal Invoices:** An additional fee of £6 applies for each paper invoice issued, should you prefer this option over email.
- **Additional Care Provided:** The charges for additional care provided or overrun on scheduled hours is outlined in the contractual documents.
- **Supplementary Fee:** If you arrange fewer than 7 hours of care per week, a weekly fee of £40 will apply to cover the costs of software and associated administration requirements under the CQC regulations.

