

Divine Comfort Care Services Ltd – Services We Render

At **Divine Comfort Care Services Ltd**, we are committed to delivering compassionate, person-centred care that promotes dignity, independence, and inclusion for every individual we support. Our services are designed to meet the diverse needs of young adults, and older people from 18 - 65+ across Thurrock and Essex,

Supported Living Services

We provide safe and well-equipped supported living accommodation for adults with a variety of needs. Our support focuses on enabling individuals to live independently within the community while ensuring they receive the right level of care.

- 24-hour staffing (day and night)
- Personal care (washing, dressing, grooming)
- Assistance with medication
- Support with household tasks and daily routines
- Developing independent living skills (cooking, shopping, budgeting)
- Social inclusion, activities, and community integration

Domiciliary Care (Home Care)

We deliver flexible care in people's homes, tailored to their individual needs.

- Personal care (bathing, toileting, mobility assistance)
- Meal preparation and nutritional support
- Companionship and emotional support
- Short visits (15 min, 30 min, 45 min, 1 hour) up to multiple daily calls
- Shopping, escort to appointments, and household chores

Night Care Services

- **Waking Night:** continuous monitoring and support throughout the night for clients with complex needs
- **Sleeping Night:** presence of a carer for reassurance and assistance in case of emergencies

Specialist Support

We cater to clients with complex conditions and protected characteristics, ensuring equality, diversity, and inclusion.

- Learning disabilities & autism support
- Dementia care
- Mental health support
- Physical disabilities care
- Reablement services (to regain independence after hospital discharge)

Hospital Discharge & Reablement

We work closely with discharge teams to enable safe and timely returns home.

- Crisis response and short-term intensive care packages
- Rehabilitation support
- Preventing hospital readmissions

Additional Support Services

- Key-safe, wellbeing visits, welfare checks
- Shopping and meal deliveries
- Companionship calls (in person or virtual)
- Liaison with health professionals (GP, Speech & Language Therapy, District Nurses)
- Housing and tenancy sustainment support

Our Commitment

- **Person-centred care:** tailoring support to individual goals, rights, and preferences
- **Quality & compliance:** meeting CQC standards and local authority commissioning requirements
- **Skilled staff:** fully trained, DBS-checked, and supervised to deliver high-quality care
- **Community focus:** promoting independence, inclusion, and wellbeing

Examples of Home Care Rates

Area	What type of care	Approx rate per hour / other info
Thurrock/ Essex	Home care hourly rate via a private	£19.67/hr
Thurrock /Essex	Home Support living Services	£25.40/hr
Essex (“Live at Home” framework)	Minimum hourly rates for new care packages	£25.96/hr
	Night waking	£25.00 - £28.00
	Night sleeping	£12.50 - £15.00