

Brightwaycareagency Ltd is a **CQC-registered care provider** delivering personalised, high-quality support to adults and young people with mental health needs, learning disabilities, autism, and complex behavioural challenges. Led by our **Registered Manager and qualified mental health nurse**, Maxwell Tanwie, we provide safe, compassionate, and outcome-focused services across diverse community settings.

Our hourly rate ranges from £17 to £42, reflecting the level of support required, staff expertise involved, and the geographical location of the service. Rates may vary based on distance, rurality, or travel requirements, ensuring we can maintain responsiveness and sustainability in both urban and remote areas. This flexibility ensures individuals receive the right level of support while allowing us to remain commercially viable and competitive.

Our team includes Support Workers, Senior Carers, and Complex Needs Specialists, all trained using a robust, continuous professional development framework. We use the **OneTouch digital care management system** to ensure real-time oversight, efficiency, and quality assurance.

In line with national standards and local authority frameworks, we are committed to delivering excellence, protecting dignity, and empowering individuals to live independently with choice and control.