



Tariffs for The Care Company Essex LTD

Monday to Friday 7am – 7pm:

- 0 – 30-minute call £24.00
- 30 – 45-minute £26.00
- 45 – 60-minute call £30.00

Monday to Friday 7pm – 10pm and

Bank holidays and Weekends 7am – 10pm will be charged at:

- 0 – 30-minute call £26.00
- 30 – 45-minute £28.00
- 45 – 60-minute call £32.00

We believe that the above rates are competitive; other local providers are charging over £31.00 per hour for weekday visits and £34.80+ per hour for weekends and evening calls.

1. Reviews are usually undertaken every 6 months, and a £25.00 fee will be charged.
2. If a call is over 60 minutes, an additional charge of 15 minutes will be added.
3. When booking to be taken to appointments/activities – mileage will be charged at £0.50 per mile.
4. Expenses, such as parking, are chargeable. These will be agreed on in advance where possible.
5. Depending on the number of visits you receive each week, you will receive a weekly or monthly invoice in arrears – invoice payments are due on receipt of the invoice.
6. Cancellations are charged at full cost – Unless the cancellation 24 hours or more
7. You must give at least 14 days' notice in writing if you no longer require the service or wish to make a permanent change to the Service. The Service will continue to be provided during the 14-day notice period unless it has been requested to be stopped earlier.
8. For hospital admissions The Care Company Essex LTD will charge full cost for the first two weeks of hospital stay and 50% cost for the following four weeks after the initial two weeks– this is to retain the clients' placement with the company and again, ensure our team are paid.



YOUR TRUSTED CARE PARTNER IN HOME CARE

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