


# Prices from March 1st 2025

Assessment and introduction of Carers is free of charge

Category:	Companion Care	Per hour cost
Weekday (7am-7pm)		£34.0
Weekday after 7pm		£36.5
Weekend (7am-7pm)		£36.5
Weekend after 7pm		£38.0
Bank Holiday / Christmas		£46.0
Bank Holiday after 7pm		£48.0
Emergency Call out		£60.0
Mileage charge for appointments, trips out etc		£0.45 per mile
Sleep over 10 hours		£250
Category:	 Personal Care	Per hour cost
Weekday		£38.0
Weekday after 7pm		£41.0
Weekend		£43.0
Weekend after 7pm		£45.0
Bank Holiday		£49.0
Bank Holiday after 7pm		£55.0
Emergency Call out		£65.0
Mileage charge for appointments, trips out etc		£0.45 per mile
Awake sleep over 10 hours		£320

Please note, these are flat fees - no surprise charges or hidden extras.

We are a Living Wage Foundation Champion and lead the way to make sure Carers are paid properly.

**Please call 01227 454 900 for assistance accessing this information.**

Please note, the clinical assessment for Personal Care is free of charge. However we would like to draw your attention to clause 14.4 of our terms and conditions which comes into affect with the clinical assessment.

If the services do not go ahead for any reason or they change significantly, we may invoice a contribution to the admin per clause 14.4 of the terms and conditions.

To be clear, our intention is to set up the care free of charge and we operate with flexibility for our clients. The Registered Manager has much skilled work to do following an assessment for personal care and the costs are considerable. This is why we draw your attention to the clause.

Providing the care that is delivered reasonably exceeds the admin time and costs, you will not be charged an admin fee.

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Seniors Helping Seniors® 360 is our Personal Care division. All carers are continuously trained to meet the highest of standards in both Companion Care and Personal Care

We use **One Touch Telecare** an award winning supplier of Care Technology for our scheduling and invoicing. We can offer you access to schedules and information arising from visits through their portal - Please get in touch to set this up free of charge.

