



BSCare
Care at home

HOMECARE SERVICES

PROVIDING RELIABLE, QUALITY CARE AT HOME

Inspected and rated

Good





ABOUT US

With over 20 years of experience, we take pride in delivering compassionate, high quality care tailored to each individual. Based in Havant, we support families across West Sussex, Hampshire and the surrounding areas. As a registered provider with the Care Quality Commission and the UK Home Care Association, we work closely with Social Services to ensure that every client receives the care they need to live comfortably and confidently in their own home.

Our Commitment to Quality Care

Our dedicated team works together to provide dependable, high-quality care tailored to each client's needs. Every member of our staff is supported to grow professionally, gaining healthcare qualifications that enhance the service we offer.

All team members undergo thorough training with Educare Skills Training and are carefully vetted through the Disclosure and Barring Service (DBS) to ensure your safety and peace of mind.

We also monitor performance through regular spot checks, supervisions, appraisals and field reports, ensuring our care consistently maintains the highest standards.

Our quality assurance process runs continuously throughout the year to ensure we consistently deliver exceptional care. This includes review visits, customer feedback questionnaires, and six monthly risk assessments.

For added reassurance, we use an electronic monitoring system that alerts us if a care worker has not logged in, ensuring your care is provided on time.

The system also enables us to maintain up-to-date Electronic Medication Administration Records (EMAR) risk assessments and Care Plans, allowing us to respond quickly to any changes in your needs and keep your care fully personalised and accurate.

We are proud to offer all service users our eight-point Quality Promise:

-  RELIABILITY
-  FLEXIBILITY
-  CONTINUITY
-  EFFECTIVE COMMUNICATION
-  FULLY TRAINED STAFF
-  CUSTOMER SURVEYS
-  REGULAR REVIEWS
-  ACCESSIBILITY

“To all the carers that looked after my Mum JS, my Dad and I would like to say thank you for all the care and attention that you gave her. You were all so very professional and we are grateful for your support. ”

-Family of Client

WHO AND HOW WE HELP

We provide personalised care and support for adults of all ages who wish to remain in the comfort of their own homes. Whether living with a physical challenge, neurological condition, or emotional needs, our approach is rooted in dignity, respect, and empowerment.

Some people benefit from regular, ongoing care, while others need only occasional assistance. Whatever your circumstances, our services are tailored to your individual needs, preferences, and lifestyle.

Our goal is simple, to help you live safely, comfortably, and confidently at home while enhancing your quality of life. overall quality of life.

Companionship and Sitting Services

Our sitting service offers more than just practical support, it's about genuine companionship and connection. Sometimes that means sharing a friendly chat over a cup of tea, and other times it might involve joining you on a special occasion, or a trip to the cinema or a day by the seaside.

We understand how important social contact is to wellbeing, and we're here to make those moments meaningful and enjoyable.

Personal Assistant Services

Through our personal assistant service, we offer flexible support for individuals with personal budgets and varying levels of need. Our care professionals can assist with everyday tasks, as well as opportunities that promote independence and personal growth from volunteering or attending college courses to accessing community facilities, leisure centres, and social activities.

We aim to empower you to live life on your own terms.

Respite Care

Caring for a loved one can be deeply rewarding, but it can also be physically and emotionally demanding. Our respite care service offers carers the chance to take a well-deserved break, knowing their loved one is safe, comfortable, and receiving high-quality care at home.

Respite care allows routines to continue uninterrupted, with familiar surroundings and easy management of medicines and daily needs. This service can be arranged as a one-off visit or as regular planned support, depending on your situation.

Our aim is to provide reassurance and peace of mind — so that the time you spend together as a family can truly be quality time.

“During the past week we considered 3 different companies for this package of care with Mr G.

The reason that we've chosen you is that the team leader Ameila was so professional, knowledgeable and efficient during the assessment visit.

We found her a pleasure to meet with.”





Palliative Care

Palliative care is about supporting comfort and quality of life during times of serious illness.

Our focus is on easing pain, relieving discomfort, and providing compassionate support for both individuals and their loved ones.

Our experienced care team works closely with health-care professionals to ensure symptoms are managed with dignity and respect.

Dementia Care

We recognize the challenges dementia can bring. Each person's journey is unique, and our care team provides patient, understanding, and reassuring support. We help individuals maintain their sense of identity, dignity, and self-worth, while offering a safe and supportive environment that nurtures well-being.

Domestic Support

Everyday tasks can sometimes feel overwhelming, and we're here to help. From managing shopping and household tasks to offering companionship on outings, our team provides practical support in a way that respects independence and personal choice.

Care Planning and Support

Our Team Leaders work with each person to create a care plan tailored to their needs and preferences. By listening carefully and exploring all options, they help individuals and families make informed decisions about support. We also encourage connections within the community, which can offer meaningful social and emotional benefits.

We believe in empowering the people we support. You remain at the center of every decision about your care. Our role is to provide guidance, information, and compassionate support—so you can make choices that are right for you.

“Please give my best wishes to everyone. You are a wonderful group of people doing such a great job.”

PRICING

Private rates, new business only.

Portsmouth, Cosham, Havant, Waterlooville areas.

DURATION	RATE MON-FRI 07:00 - 19:00	RATE MON-FRI 19:00 - 22:00	RATE SAT-SUN
1 HOUR	32.37	35.41	35.41
45 MIN	29.07	32.02	32.02
30 MIN	25.00	26.97	26.97
Private domestic	32.37	35.41	35.41
Sitting Service & PA	32.37	35.41	35.41
BH, Xmas & New Year	DOUBLE	DOUBLE	DOUBLE
Night Sleep		275.72	301.30
Night Sleep BH, Xmas & New Year	DOUBLE	DOUBLE	DOUBLE
Night Awake		342.37	359.61
Night Awake BH, Xmas & New Year	DOUBLE	DOUBLE	DOUBLE





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FIND OUT MORE

We would be delighted to discuss your care needs in more detail.
To arrange a visit please call 02392 362222 or email us at caring@bscare.co.uk

Alternatively, for more information you can visit our website
www.bscares.co.uk

BS Care provides services between
7:30am-10pm Monday to Saturday.

Office hours are 9am-5pm Monday to Friday
We also operate an Out of Hours Service on
weekdays 5pm-9am and at weekends from
5pm though to 9am on Monday



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