



Helping Hands All Care Supporting you at home

Inspected and rated

Good





ABOUT US

As an established care provider we strive to deliver the highest quality of care and advice. Based on Hayling Island since 1989, we are proud to provide services for our community. We are registered with the Care Quality Commission; the UK Home Care Association and we work closely with Hampshire Social Services.

Our Commitment to Quality Care

At the heart of our service is a team of dedicated professionals providing reliable, high-quality care tailored to each individual's needs.

We believe great care comes from well-supported people, so we actively help our staff develop their careers and achieve recognised health and social care qualifications.

All team members complete comprehensive training with Educare Skills Training and undergo full vetting, including Disclosure and Barring Service (DBS) checks, to ensure your safety and peace of mind.

To maintain our standards, we conduct regular spot checks, supervision sessions, appraisals, competency assessments, and field observations. These ongoing evaluations ensure consistent quality and support staff development.

Our year-round quality assurance process includes review visits, feedback questionnaires, and six-monthly updates to care plans and risk assessments—ensuring our care remains person-centred, effective, and of the highest standard.

For added reassurance, our electronic monitoring system alerts us if a care worker hasn't logged in on time, so no visit is ever missed. It also creates real-time electronic Medication Administration Records (MAR charts) and Care Plans, keeping your care accurate and responsive to changing needs.

We are proud to offer all service users our eight-point Quality Promise:

-  RELIABILITY
-  FLEXIBILITY
-  CONTINUITY
-  EFFECTIVE COMMUNICATION
-  FULLY TRAINED STAFF
-  CUSTOMER SURVEYS
-  REGULAR REVIEWS
-  ACCESSIBILITY

WHO AND HOW WE HELP

We provide personalised care and support for adults of all ages who wish to remain in the comfort of their own homes. Whether living with a physical challenge, neurological condition, or emotional needs, our approach is rooted in dignity, respect, and empowerment.

Some people benefit from regular, ongoing care, while others need only occasional assistance. Whatever your circumstances, our services are tailored to your individual needs, preferences, and lifestyle.

Our goal is simple, to help you live safely, comfortably, and confidently at home while enhancing your quality of life. overall quality of life.

Companionship and Sitting Services

Our sitting service offers more than just practical support, it's about genuine companionship and connection. Sometimes that means sharing a friendly chat over a cup of tea, and other times it might involve joining you on a special occasion, or a trip to the cinema or a day by the seaside.

We understand how important social contact is to wellbeing, and we're here to make those moments meaningful and enjoyable.

Personal Assistant Services

Through our personal assistant service, we offer flexible support for individuals with personal budgets and varying levels of need. Our care professionals can assist with everyday tasks, as well as opportunities that promote independence and personal growth from volunteering or attending college courses to accessing community facilities, leisure centres, and social activities.

We aim to empower you to live life on your own terms.

Respite Care

Caring for a loved one can be deeply rewarding, but it can also be physically and emotionally demanding. Our respite care service offers carers the chance to take a well-deserved break, knowing their loved one is safe, comfortable, and receiving high-quality care at home.

Respite care allows routines to continue uninterrupted, with familiar surroundings and easy management of medicines and daily needs. This service can be arranged as a one-off visit or as regular planned support, depending on your situation.

Our aim is to provide reassurance and peace of mind — so that the time you spend together as a family can truly be quality time.

“During the past week we considered 3 different companies for this package of care with Mr G.

The reason that we've chosen you is that the team leader Ameila was so professional, knowledgeable and efficient during the assessment visit.

We found her a pleasure to meet with.”





Palliative Care

Palliative care is about supporting comfort and quality of life during times of serious illness.

Our focus is on easing pain, relieving discomfort, and providing compassionate support for both individuals and their loved ones.

Our experienced care team works closely with health-care professionals to ensure symptoms are managed with dignity and respect.

Dementia Care

We recognize the challenges dementia can bring. Each person's journey is unique, and our care team provides patient, understanding, and reassuring support. We help individuals maintain their sense of identity, dignity, and self-worth, while offering a safe and supportive environment that nurtures well-being.

Domestic Support

Everyday tasks can sometimes feel overwhelming, and we're here to help. From managing shopping and household tasks to offering companionship on outings, our team provides practical support in a way that respects independence and personal choice.

Care Planning and Support

Our Team Leaders work with each person to create a care plan tailored to their needs and preferences. By listening carefully and exploring all options, they help individuals and families make informed decisions about support. We also encourage connections within the community, which can offer meaningful social and emotional benefits.

We believe in empowering the people we support. You remain at the center of every decision about your care. Our role is to provide guidance, information, and compassionate support—so you can make choices that are right for you.

“Please give my best wishes to everyone. You are a wonderful group of people doing such a great job.”

PRICING

DURATION	RATE MON-FRI 07:00 - 19:00	RATE MON-FRI 19:00 - 22:00	RATE SAT-SUN
1 HOUR	29.20	29.20	32.12
45 MIN	24.18	24.18	26.60
30 MIN	18.88	18.88	20.67
Private domestic	29.20	29.20	32.12
Sitting Service & PA	29.20	29.20	32.12
BH, Xmas & New Year	DOUBLE	DOUBLE	DOUBLE
Night Sleep	262.80	262.80	289.08
Night Sleep BH, Xmas & New Year	DOUBLE	DOUBLE	DOUBLE
Night Awake	284.22	284.22	300.60
Night Awake BH, Xmas & New Year	DOUBLE	DOUBLE	DOUBLE





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FIND OUT MORE

We would be delighted to discuss your care needs in more detail, to arrange a visit please call 02392 463330 or email us at caring@helpinghandsallcare.co.uk

Alternatively, for more information you can visit our website
www.helpinghandsallcare.co.uk

Helping Hands All Care provides services between
7:30am-10pm Monday to Saturday.

Office hours are 8:30am-4:30pm Monday to Friday
We also operate an Out of Hours Service on weekdays
5pm-9am and at weekends from 5pm though to 9am
on Monday

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