

Tera Healthcare – Price List (Hourly & Additional Services)

1. Hourly Care Services (Domiciliary Care)

Standard Personal Care

£27.00 – £30.00 per hour

Support with washing, dressing, grooming, toileting, meals, hydration, safety checks, companionship.

Complex Care

£30.00 – £34.00 per hour

Includes dementia care, mental health needs, learning disabilities, medication administration, mobility management, double-handed support.

Specialist Care

£34.00 – £42.00 per hour

Includes PBS support, autism/LD behaviours, epilepsy management, post-hospital recovery, advanced mental health interventions.

2. Time-Specific Rates

Day Rate (7am – 7pm)

Base hourly rate depending on complexity.

Evening Rate (7pm – 11pm)

+£2.00 per hour uplift.

Night Awake (11pm – 7am)

£32.00 – £40.00 per hour.

Sleeping Night (11pm – 7am)

£160.00 – £180.00 per night.

(Awakenings charged at standard hourly rate.)

Weekends

+£3.00 per hour uplift.

Bank Holidays Double time (x2).

3. Live-In Care Services

Standard Live-In Care

£1,150 – £1,400 per week

Daily living support, meals, medication prompts, housekeeping, companionship.

Complex Live-In Care

£1,400 – £1,750 per week

Dementia care, mental health support, physical disability care, complex mobility or health needs.

Specialist/Nursing-Level Live-In Care

£1,750 – £2,300 per week

Advanced clinical, behavioural, or nursing-supervised care.

4. Additional Charges (When Applicable)

Travel & Mileage

Mileage when transporting clients: £0.45 per mile.

Short-Notice or Emergency Cover

Requests within 2 hours: +£5.00 per hour.

Same-day additions not in care plan: +£3.00 per hour.

Hospital / Appointment Support

Hospital or GP escort: £28.00 – £35.00 per hour.

Overnight hospital support: £32.00 – £40.00 per hour.

PBS / Behavioural Support

PBS-trained staff: £32.00 – £40.00 per hour.

Crisis intervention: £38.00 – £48.00 per hour.

5. Included in All Pricing

- Fully trained and DBS-checked care staff
- Care planning and reviews
- PPE and infection-control measures
- Quality assurance and supervision
- 24/7 on-call support
- Risk assessments and coordination
- Compliance with CQC, MCA, and Care Act

6. Not Included

- Specialist equipment
- Home adaptations or repairs
- Shopping costs or personal items
- Two-person calls unless required
- Transport mileage for staff vehicles
- Additional holiday/absence cover

7. Assessment & Setup Fees

Initial Assessment: Free

Complex Assessment: £60 – £90

Care Plan Setup: Included

Same-Day Start Fee: £50

8. Payment & Invoicing

- Weekly/monthly invoicing
- Direct debit or bank transfer
- Transparent pricing with full breakdown